

# Muhammed Demir

Aldershot

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A keen and hard worker with plenty of experience in customer service. Looking to continue expanding my skills and develop myself further in more challenging potential careers. I would say I'm approachable with excellent communication skills and enjoy working as part of a team to complete set tasks in a timely manner.

Experience in dealing with sales, handling cash transactions, leading a team, working with Excel and other data format programs and meeting targets. Also able to inspire and motivate new trainees, teaching them excellent standards set by the company.

#readytowork

Willing to relocate: Anywhere

## Work Experience

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### **Team Leader/Duty Manager**

Co-op Group - Aldershot

December 2019 to June 2021

I'm was working as a Team Leader at the Co-Operative at the Aldershot branch. This job has allowed me to improve myself in many aspects such as Time Keeping, Management, Cash Handling, a Leadership Role and much more.

### **Shift Manager**

Welcome Break Services - Fleet

October 2018 to May 2019

I'm was working as a Shift Manager at the North Subway unit of Welcome Break. This job has allowed me to improve in key areas such as customer relations & service; working with and leading a team; handling cash; working on the office side of the business, using programs like Excel & Welcome Breaks own databases and programs.

I have gained a lot of new skills during my time here.

### **Customer Sales Assistant**

Mobile Bitz - Aldershot

August 2017 to December 2017

My role here was to sell products to customers that enter the shop, and also help with booking in repairs and also completing so of the repairs myself.

- Work as a Team
- Open the shop at times
- Keep the shop stocked, clean and tidy

- Handled cash and credit transaction

### **Christmas Temp Sales Assistant**

Tesco - Aldershot

December 2015 to December 2015

This was a temp role over the busy Christmas period where I was serving as a cashier at the tills.

- Work as a team
- Handled cash and credit transaction
- Give customers a great service
- Work in a fast paced and busy environment

### **Customer Assistant - Voluntary, unpaid**

ZigZag Barbers - Aldershot

July 2015 to September 2015

I was working as a volunteer unpaid trainee here in order to learn the hair dressing and how to deal with customers in an appropriate manner as it was my first job.

- Open the shop at times
- Keep the shop clean and tidy
- Handled cash

## Education

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### **Computer Games Development (Honors Degree)**

University of Portsmouth - Portsmouth

September 2016 to July 2017

### **Level 3 BTEC Diploma in ICT & Games Development | A Level IT**

Farnham Sixth Form College - Farnham

September 2014 to July 2016

### **Level 2 BTEC Diploma in IT & Media**

Farnborough Sixth Form - Farnborough

September 2013 to July 2014

## Skills

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- Excellent customer service
- Ability to communicate both verbal and written
- Good with all types of technology
- Reliable, flexible and willing to help out
- Team player
- Handle cash and other forms of payment
- Fast Food
- Shift Lead

- Shift Supervisor
- Team Member
- Key Holder