

# Max Crystal

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## Personal Profile

I am a confident, young and friendly individual with exceptional IT skills. I have experience in both computing hardware and software. My research and analytical skills are excellent and I have financial and purchasing experience. Being extremely well organised and proactive, I am seeking employment or work experience opportunities that will enable me to progress within administration or IT sectors.

## Skills and Attributes

Excellent software and hardware IT skills  
Highly numerate with strong financial skills  
Highly efficient and methodical with a good eye for detail  
Ability to take direction well whilst also demonstrating an ability to work alone and without supervision  
Calm and focused approach to others  
Able to touch-type (60 WPM+)

## Work Experience

### IT Support Specialist

*Responsibility:* Voluntary role within a local computer hardware business providing high quality customer service to the general public. Role required support and expertise to remove viruses on personal computers, replacement of broken and outdates hardware enabling the upgrading of personal computers, hardware cloning of hard disk drives to solid state drive and bios re-programming.

### Accountancy

*Responsibility:* At weekends and during the holiday period I support my parent's business with accountancy and stock control.

## Academic and Vocational Education

### Best Training/Swindon College

2018 - 2020

Functional Mathematics L2 | Functional English L2 | Customer Service L1

### Bournemouth & Poole College

2013 - 2015

Functional IT L2 | Functional English L1 | Business Studies L2

### Onewhero Area School (NZ)

2008 - 2012

Advanced Computers L2 | Computers L1 | Mathematics L1 | Hospitality L1 | English L1

## **Interests**

My interests include computer games particularly VR based games and social platforms. I have also been an admin for a group server that had many people. Through this role, I have learned the responsibility of dealing with and solving situations in a respectful way. I also enjoy working with computers for instance, building and upgrading computers for example my server that uses Unraid OS a form of Linux OS, which involved setting up VMs, clearing the cache drives and updating programs, giving PCI-E devices to VMs using VFIO, etc. My other interests include music, food, photoshop and blender model creation where I have made some working models for games and other programs. I am often called on by friends to help with their models and unity projects.

**References available on request**