

Gemma-Louise Nicholds

513 Hawthorn Crescent, Cosham, Portsmouth, PO6 2TW

Phone Number: 07909 030972

Personal Profile

A self-motivated, confident and hardworking individual who enjoys working within a team or alone using initiative. Enthusiastic about learning skills and building on various experiences. Trustworthy, punctual and committed to customer satisfaction. Has the ability to work well under pressure while maintaining the quality of service and prioritizing effectively. Looking to find employment in a customer service role where I can learn and progress in the job role.

Key Skills

- **The ability to work well with others**
- **Patience and the ability to remain calm in stressful situations**
- **To be thorough and pay attention to detail**
- **Sensitivity and understanding**
- **The ability to use my initiative**
- **Excellent verbal communication skills**
- **The ability to sell products and services**
- **Able to use a computer and the main software packages competently**

Work History

2018 Marriot Hotel Portsmouth

Work experience cleaning and detailing rooms to a high standard for customer satisfaction.

Education

Highbury College 2016/2019 Level 3 Tourism. Level 2 Cabin Crew.

Secondary School 8 GCSE's including Math's and English.

Hobbies and Interests

I enjoy swimming and exercising to keep fit.

References available on request