

Ryan Swift

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PERSONAL Profile

Co-operative, caring, dependable individual who enjoys hard working. I have proved I am reliable and trustworthy, and always work to the best and hardest of my ability. I have contributed and proven to have good teamwork within employment and realise how important this is. I also enjoy working individually and completing jobs I have been given in the time allocated. I am looking forward to putting my best foot forward and to putting my employment experience, skills, own and qualities into practice in a retail environment.

EMPLOYMENT

Burger king

2017

- Preparing and cooking food to order whilst adhering to strict food hygiene and health and safety standards
- Team working in a fast-paced environment, responding to current needs and prioritising different tasks when needed in order to work more collaboratively and efficiently.
- Maintaining a clean kitchen and dining space according to strict hygiene rules
- Delivering excellent customer service, including problem solving and handling customer requests and complaints to maintain overall satisfaction rates.
- Cash handling and working the till.

WORK EXPERIENCE

Gorgie City Farm

2017

- Cleaned out the animal pens and maintained an overall clean and healthy environment for animals and visitors
- Maintained the health and happiness of the animals, including feeding and grooming, in order to ensure the most enjoyable visitor experience and continued welfare of the animals.
- Handled and fed new-born animals, caring for them with empathy and adapting to their sometimes unpredictable needs.

R.S McColl's

2015

- I was responsible for shelf stacking and stock-taking, using creative thinking skills to make enticing displays for customers and attention to detail when recording stock.
- Delivered excellent customer service on the shop floor, answering queries and problem solving to a high rate of customer satisfaction, all whilst developing a good relationship with the customer.
- Maintained a clean and pleasant shopping environment for customers by cleaning at appropriate times.

EDUCATION

Edinburgh college | 2016-2020

Undertook the following courses: Steps to Employment ; NPA Cookery; Introduction to Hospitality; Preparation for Employment: upcycling, local investigation, sport and fitness, numeracy, work experience; Entry to learning: skills for customer care, social issues in the UK, rural skills, art and design, exploring wellbeing, IT, PSD, modern studies and practical abilities; took part in the John Muir award.

Musselburgh Grammar School

2011 – 2016

National 4: Computing science, Geography, PE

National 3: English, Life skill maths, Physics, Personal development

Intermediate 1: Work experience

REFERENCES AVAILABLE ON REQUEST